## SUPPLEMENTAL APPENDIX 1

Ouality

• E-health

Job aides

Supervision

International stakeholder consultation - Topic Guide.

(NB: The focus is on learning about potential innovations as well as "ready to go" interventions. The interviewer should be open to surprising suggestions and be ready to explore them for potential.)

1. Could you please tell me a little about your experience with health focused CBAs and in particular your views on the best approaches for increasing levels of <u>performance</u> and <u>retention</u>?

Areas to probe:

• Motivation and incentives
• Coverage
• Data use
• Training

2. Of the approaches discussed, which were or are likely to be the <u>most</u> effective? Could you please rank them in order of potential impact and explain your rationale?

Areas to probe:

• Logistics of implementation
• Context-based influences on success
• Measuring success - M&E

• Cost implications
• Potential threats to effectiveness
• Pilot?

3. What in your view were the most <u>successful</u> aspects of the work you have conducted or contributed to with health focused CBAs? What were the greatest <u>challenges</u>?

Areas to probe:

• Community involvement
• Political context and will
• Unexpected results

4. What would you recommend other programs focusing on CBA performance and retention learn and implement from your experience?

Areas to probe:

• Ready to go interventions
• Money and time no issue suggestions / things wish you could try

• Innovations
• Unexpected results

- 5. Are there any other innovations or <u>novel ideas</u> you have <u>heard about</u> that you think are interesting or may be worth looking into?
- 6. Who else do you think it is important that we speak to (if more than one person nominated, ask interviewee to rank in order or relevance/importance)?
- 7. Are there any <u>resources or documents</u> you would recommend we consider?
- 8. Is there anything you think has been <u>missed</u> or that you think is important for us to be aware of?